- Milestones
  - Task List
    - Task
      - Subtask
- Create the Customer in Fax Service
  - Initialization
    - Identify Available Direct Inward Dialing's
    - Create the New Tenant
    - Route the Number to the Appropriate Tenant
    - Create the Users
    - User Management
  - Fax Testing
    - Send a fax from the customer portal
      - Confirm receipt
    - Send a fax to the customer portal
      - Confirm receipt
  - User Deployment
    - Send the Fax Service Welcome Letter
    - Confirm receipt of test fax from the user
- Number Forwarding and Porting
  - o Get the latest copy of the phone bill from the customer
  - Call Customer's phone provider and Set up a forward from the customer number to the number you set up